

& Fees & Charges

While it is free to join the library, to use information resources and to borrow, there are costs in certain circumstances or for additional charges.

OVERDUE FINES

- ▶ No charge on overdue items. You will be unable to borrow if any items are overdue. Items returned through after hours chutes are deemed to have been returned on the day that the branch is next open.

LOST, STOLEN AND DAMAGED ITEMS

- ▶ Lost/ Damaged items incur the item cost plus \$16.35 processing charge
- ▶ Increases to \$19.30 plus item cost if debt collection services are engaged
- ▶ \$6.00 charge for minor repairable damage (including a lost barcode)

REPLACEMENT MEMBERSHIP CARD

- ▶ \$3.90 charge for replacing a lost, stolen or damaged card

You are responsible for any items borrowed on the card until its loss is reported to the library.

RESERVATIONS

- ▶ Reservations are now free of charge.

INTER-LIBRARY LOANS

- ▶ \$12.10 plus any additional lending institution fee. An additional fee will apply if the owning library charges for Inter-Library loans. There is no charge for bulk Inter-Library loans for languages not held by Whitehorse Manningham Libraries.

MEETING ROOMS

- ▶ Library rooms available for hire at Box Hill Library and Vermont South Library. Information is available from our website at www.wml.vic.gov.au

STATIONERY

- ▶ Library Bags \$2.15
- ▶ Earbuds \$3.60
- ▶ USB 8G \$8.60

COPYING/PRINTING

- ▶ Black and white A4 \$0.30 per page, A3 \$0.50 per page
- ▶ Colour A4 \$1.30 per page, A3 \$2.10 per page

SCANNING

- ▶ All scanning 20c per page

FAX

- ▶ Victoria \$3.20 first page, \$1.10 each following page
- ▶ Australia \$3.60 first page, \$1.10 each following page
- ▶ International/Overseas \$5.65 first page \$3.40 each following page
- ▶ Received faxes \$0.50 per page

EVENTS

- ▶ Children's School Holiday Programs can incur a booking fee up to \$5.45 per child. Excludes regular programs.
- ▶ Adult programs, selected special events and high profile authors can incur a booking fee of up to \$16.30 per booking
- ▶ Makerspace programs, selected programs may incur a booking fee of up to \$11.00 per booking.

