

& Fees & Charges

While it is free to join the library, to use information resources and to borrow, there are costs in certain circumstances or for additional services.

OVERDUE FINES

- ▶ 35 cents per day per item (adult & non-fiction items)
- ▶ No charge on junior & teenage items
- ▶ \$18.20 debt recovery processing charge
- ▶ Maximum overdue charge per item is the cost of the item
- ▶ Unlimited maximum overdue charge per member

You will be unable to borrow if any items are overdue, or if fines/charges are owing. Items returned through after hours chutes are deemed to have been returned on the day that the branch is next open.

LOST, STOLEN AND DAMAGED ITEMS

- ▶ You will be charged the cost of the item and GST, plus a processing fee of \$15.40
- ▶ We do not offer a refund if item is found after processing
- ▶ \$18.20 debt recovery processing charge
- ▶ \$5.60 charge for minor repairable damage (including a lost barcode)

REPLACEMENT MEMBERSHIP CARD

- ▶ \$3.65 charge for replacing a lost, stolen or damaged card

You are responsible for any items borrowed on the card until its loss is reported to the library.

RESERVATIONS

- ▶ Reservations are now free of charge.

INTER-LIBRARY LOANS

- ▶ \$11.40 for any item transferred from another public Victorian library, paid on collection
- ▶ \$29.00 for any physical loan transferred from any Inter-State, University or Special Library, paid on collection

- ▶ \$19.00 for any electronic loan transferred from an Inter-State, University or Special Library, paid on collection

An additional fee will apply if the owning library charges for inter-library loans. There is no charge for bulk inter-library loans for languages not held by Whitehorse Manningham Libraries.

COPYING/PRINTING

- ▶ Black and white A4 30c per page, A3 50c per page
- ▶ Colour A4 \$1.30 per page, A3 \$2.00 per page
- ▶ Microfiche Reader A4 30c per page, A3 50c per page

SCANNING

- ▶ All scanning 20c per page

FAX

- ▶ Victoria \$3.05 first page, \$1.10 each following page
- ▶ Interstate \$3.35 first page, \$1.10 each following page
- ▶ International/Overseas \$5.10 first page \$3.35 each following page
- ▶ Received faxes 50c per page

EVENTS

- ▶ Children's School Holiday Programs can incur a booking fee up to \$5.10 per child. Excludes regular programs.
- ▶ Adult programs, selected special events and high profile authors can incur a booking fee of up to \$15.40 per booking
- ▶ Makerspace programs, selected programs may incur a booking fee of up to \$10.30 per booking

MEETING ROOMS

Library rooms available for hire at Box Hill Library and Vermont South Library.

Information is available from our website at www.wml.vic.gov.au

