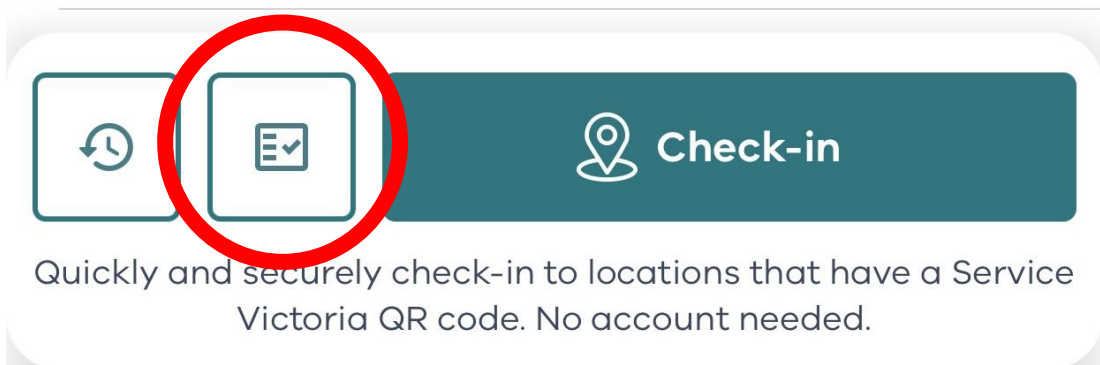


How to connect the Service Victoria app to your COVID Vaccination Certificate

Android

- 1) **Connect your phone to the internet** or mobile data as needed
- 2) **Ensure that your app is up to date:**
 - a. Open the Google Play Store app Google Play.
 - b. At the top right, tap the profile icon.
 - c. Tap Manage apps & device. Apps with an update available are labeled "Update available." You can also search for a specific app.
 - d. Tap Update.
- 3) **Open the app.** At the bottom, you should see two buttons to the left of the Check-in button. **Click on the button with the tick:**



- 4) Click on **"Add Certificate"**
- 5) Click **"Add certificate via MyGov"**
- 6) **Log in to your MyGov Account** and enter security code when prompted. If you don't have a MyGov Account, you will need to set one up.
- 7) Under Quick links, it should say **"Proof of COVID-19 vaccination"**. Click on the link under this to **"Go to Medicare"**
- 8) Click on **"View immunisation history"**
- 9) Click on **"Share with Check in app"**
- 10) Click on **"Share"** (next to Service Victoria)
- 11) Read the Terms and Conditions then **"Accept and share"**.
- 12) Go back to the App and click **"Add Certificate"**. If it doesn't work the first time, you may need to repeat the process.